BEAUTYCOUNTER

RETURN AUTHORIZATION FORM

Beautycounter would like you to be completely satisfied with your purchase.

If the product you received is damaged or not exactly what you ordered, we will correct your order at no additional cost to you. Please contact Customer Care via the telephone number at the bottom of this page.

If you would like to return your product(s) for any other reason, please complete this Return Authorization Form and return your merchandise to the address below.

60-DAY RETURN POLICY:

Product(s) returned within 60 days of the original order ship date are eligible for a full refund of the price you paid for the product(s) and applicable taxes. Refunds are provided to the original form of payment. If your entire order is returned, we will refund up to $5.95 of the shipping and handling fees you paid.

- If you purchased a collection or set, the entire collection or set must be returned to receive a refund.
- If you paid for your order using a combination of product credit and other forms of payment, the product credit portion will be refunded first.
- We are unable to offer exchanges at this time.

Please Provide Your Contact Information		
First Name	Last Name	**Original Order Number**
Email Address	Contact Phone Number	

List Items Returned, Including Item Number	*Quantity Returned*	*Reason Code (See Below)*

REASON CODES:

01 Received the wrong item
02 Item arrived damaged
03 Not happy with product quality
04 I changed my mind
05 Duplicate order
06 Other (please explain below)

If other (Reason Code 06), please explain: _____

_____

SEND COMPLETED FORM WITH PRODUCT(S) TO

BEAUTYCOUNTER, 2803 COLORADO AVENUE, SANTA MONICA, CA 90404

We recommend using the original packaging to return the item(s) listed above. Include free item(s) received with your original order, if any. It is your responsibility to pay for shipping of unwanted product(s) back to us unless your order was damaged or not exactly what you ordered. You may use the carrier of your choice, but we strongly recommend using a traceable and insured form of delivery. Please retain the tracking number and a copy of this form for your records. We cannot be responsible for packages lost in transit without proof of tracking.

Once your return is received, it will be processed within 10 business days.

- You will receive a confirmation email when your return has been processed.
- Once your order has been processed, a refund may take up to 10 business days to appear on your account, depending on your bank or credit card issuer.

For assistance, please call Customer Care at 888.988.9108
Monday to Friday, 7AM to 6PM PST